The pursuit of smarter, more sustainable ways forward
In our organization, doing the right thing is everyone’s job

Events of the last year challenged all of us—Syncrude and our community—in many ways. Yet through this time, the resilient spirit that has come to define our region and its people shone once again.

For our part, Syncrude continued producing the responsible energy Canadians need. We stood together by standing apart, taking actions that helped minimize the spread of the COVID-19 virus in our workplace and the region. With help from local contractors and suppliers, with whom we did $1.1 billion in procurement, we took business sustainment actions to weather the downturn in oil prices and better position Syncrude for long-term competitiveness.

We financially supported many community agencies whose work was affected by both the pandemic and flood. Our operations teams also lent their hands to rescue people and pump-out affected areas during the flood. And, together with our employees, we gave generously to the United Way—over $2.1 million—through our successful workplace campaign.

Our focus on creating opportunities for Indigenous people and businesses continued to deliver results, as did our efforts to be a responsible environmental steward. Syncrude is proud to be part of the Wood Bison region and these stories—and more—are featured in this report as well as on our website at syncrude.ca.

As you’ll see, in our organization, doing the right thing is everyone’s job. It’s how we are finding a better way forward. Our future with Suncor is exciting, and we look forward to keeping you updated on the transition.

Andrew Rosser
Interim Managing Director, Syncrude

Syncrude has a long and proud history. For 43 years, Syncrude has been a leader in responsibly developing a resource that has generated significant social and economic benefits within the Wood Buffalo region and across the country. And with Suncor positioned to assume operatorship of the asset on September 30 this year, we expect that to continue.

As oil sands pioneers Syncrude and Suncor have deep community roots. Although we’ve often worked independently, there’s always been mutual respect for the commitment of both companies to the local region and the people who live here.

Moving forward we will build upon our collective history. By integrating our assets, knowledge and expertise, we will take advantage of a significant strategic opportunity to ensure we remain both regionally and globally competitive.

As many would expect, we have more in common than we do different. The Syncrude asset is a great fit with Suncor’s purpose: to provide trusted energy that enhances people’s lives while caring for each other and the earth.

It starts with our people and is driven by the dedication and commitment of those who are focused on delivering on our purpose, responsibly and safely, every day. This will not change.

By working together, we are stronger together.

Mike MacSween
Syncrude Board Chair and Executive Vice President, Mining and Upgrading, Suncor
$4.6 billion contributed to the Canadian economy

$1.1 billion procured from local businesses & suppliers

$5.5 million to community projects & initiatives

$2.1 million contributed to United Way

11 million trees & shrubs planted

87% of water used recycled from tailings facilities

GHG emissions: 0.119 tonnes CO2e per barrel produced

4,700+ hectares of land reclaimed

900 hectares ready for revegetation

15% of land footprint now reclaimed

300+ wood bison living on reclaimed land

155+ species of birds and animals observed on reclaimed areas

$1.1 billion contributed to United Way

$672 million spent in 2020

$4.7 billion cumulative to date

22.8% of total annual procurement

Highest ever annual Indigenous procurement: Certified 6X Gold Level for excellence in Indigenous relations

≈10% Indigenous people in our workforce

15 million trees & shrubs planted
**LAND & BIODIVERSITY**

Syncrude has reclaimed thousands of hectares of mining areas back to a productive natural state. This land is home to the wide diversity of the kinds of plants and animals you would expect to see in the region’s natural landscape. Syncrude continues to advance reclamation science and engage local stakeholders about our plans to ensure continued progress.

Audrey Lanoue’s journey with Syncrude began in 1997, collecting soil samples in reclaimed areas as a summer student. She’s pleased by how far things have come.

While research and monitoring show that Syncrude’s reclamation practices are effective, the ultimate measure of success for Audrey and her team is seeing reclaimed lands being used by wildlife now and by the people of Alberta in the future.

Today, Audrey leads the Mine Closure Research Team, which integrates tailings technology, reclamation and water research focused on successful reclamation.

“We know that tailings, landforms, soil, vegetation, and wildlife are all connected by water. With a team of experts across all these areas we are better positioned to address the challenges and opportunities of mine closure. It’s another example of how we’re always looking for a better way.”

By the Numbers

- 13% disturbed land now reclaimed
- 26% planned to be reclaimed by mid-2020s
- 4,700+ hectares of land reclaimed
- 11 million trees and shrubs planted
- 900 hectares ready for revegetation

A Home to Roam

In 1993, in collaboration with the neighbouring Fort McKay First Nation, Syncrude introduced 30 wood bison to a reclaimed area to assess the land’s ability to support large mammals. Today, the ranch is home to a thriving herd numbering 300 and is co-managed with Fort McKay. The animals graze on three reclaimed areas. Two are predominantly grassland, while the third incorporates more coniferous and deciduous trees, as well as shrubs and grasses that are characteristic of the local boreal forest. The herd is prized for its genetic purity, winning several prizes at livestock exhibitions over the years.

One of our two original legacy mines, the East Mine, is now in the final stages of reclamation and expected to be the first fully reclaimed mine in the oil sands industry by around 2025.

**Return of the Wild**

With the help of acoustic recordings, motion-activated cameras and other monitoring techniques, Syncrude has detected over 155 species of furry and feathered friends on reclaimed areas.

**By Numbers**

- 13% disturbed land now reclaimed
- 26% planned to be reclaimed by mid-2020s
- 4,700+ hectares of land reclaimed
- 11 million trees and shrubs planted
- 900 hectares ready for revegetation

**Long-Term Reclamation Plan**

Land disturbance on Syncrude leases will fall significantly through the 2035-55 time period, based on current project approvals.
If Chris Austin had his way, Syncrude’s production engineers and operators would start their shift by asking, “How can I save my weight in emissions today?”

Thanks to the Greenhouse Gas Emissions Tracking Tool Syncrude has been using since last April, the information needed to achieve those savings is now at their fingertips.

A Senior Technical Specialist at Syncrude, Chris developed the program to inform monthly corporate reporting on GHG emissions intensity. But because it uses daily data inputs, it has become a powerful tool helping our unit operators make everyday decisions about energy use and influencing emission reductions in the moment.

“The tool’s real-time energy management ability has already begun to reduce greenhouse gas emissions and move us closer to achieving our ultimate goal of producing the most crude oil using the least amount of energy.

WBEA informs Syncrude and other operators immediately of any air quality issues recorded at monitoring stations on their sites. This triggers an investigation into possible sources. If the cause is Syncrude’s operations, actions are promptly taken to minimize air quality impacts, which can include reducing production rates.

“The installation of flue gas desulphurization facilities on Syncrude’s three fluid cokers decreased total sulphur dioxide (SO2) emissions by about 70% from 2006 levels, even though crude oil production has increased.

Syncrude recognizes climate change as a global environmental issue and is implementing a plan to reduce our greenhouse gas (GHG) emissions and invest in technologies that support a low-carbon future.

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**Knowledge is power**

If Chris Austin had his way, Syncrude’s production engineers and operators would start their shift by asking, “How can I save my weight in emissions today?”

“Giving our people absolute numbers helps them understand what they need to do to manage energy. When they ask, ‘How can I reduce CO2 emissions by 1,000 tonnes today?’ we give them numbers they can work with.”

– Chris Austin
Sr. Technical Specialist

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**Cleaner Air for Wood Buffalo**

The installation of flue gas desulphurization facilities on Syncrude’s three fluid cokers decreased total sulphur dioxide (SO2) emissions by about 70% from 2006 levels, even though crude oil production has increased.

**4 Pillars to GHG Reduction**

1. Improve Reliability
2. Manage Energy Use
3. Develop Technology
4. Seek Offsets

**Power Play**

As one of the most thermally integrated industrial facilities in Canada, Syncrude has extensive processes to maximize energy efficiency and limit greenhouse gas emissions. In fact, the upgrader can produce up to 75% of the energy needed to produce heat at the Aurora and Mildred Lake sites. This includes heat required for bitumen extraction processes and even for some of our buildings.

**Greenhouse Gas Emissions**

12.36 million tonnes /0.119 tonnes CO2-equivalent per barrel (2020)

**It Takes a Region**

If you live in northeastern Alberta, you can breathe easy knowing the Wood Buffalo Environmental Association (WBEA) independently operates an extensive network of air quality monitoring stations throughout the region. The association’s 40 members represent Indigenous communities, government, industry operators and environmental non-government organizations.

WBEA informs Syncrude and other operators immediately of any air quality issues recorded at monitoring stations on their sites. This triggers an investigation into possible sources. If the cause is Syncrude’s operations, actions are promptly taken to minimize air quality impacts, which can include reducing production rates.

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**WBEA provides real-time air quality information to area residents via its website.**

It operates the most extensive ambient air network in Alberta, with 17 air monitoring stations and 23 passive monitoring stations.

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**Syncrude’s climate change strategy guides a cross-functional team that’s implementing a suite of projects with the potential to reduce our GHG emissions by a half-million tonnes annually.**
Making a Comeback

Once abundant in the region, Wood Bison are making a comeback thanks to conservation herds like the 300-head Beaver Creek Wood Bison Ranch, co-managed by Syncrude and the Fort McKay First Nation. A conservation herd helps grow the species population through its size and contribution of genetic material to scientific conservation projects.

Keystone Species

Wood Bison are a keystone species that promotes biodiversity; their presence on the land attracts other kinds of wildlife including birds and bugs.

Culturally Significant

Wood Bison are culturally significant to Indigenous people. Animals from the Syncrude herd are used for traditional harvests by the region’s Indigenous communities.
Remediating the water we use

Warren Zubot is leading the team behind an innovation that’s targeting treatment of process water for safe release into the environment.

Tailings, a by-product of extracting bitumen from oil sand, are stored in tailings ponds and are a mixture of water, sand, clay, residual hydrocarbons and salts. Although tailings ponds are the source of recycled water for our operation, their growth is something we want to avoid.

Applying principles similar to a home water filter using activated carbon, Warren’s technology uses petroleum coke from Syncrude’s upgrader to remove unwanted compounds from tailings water, making it safe for aquatic life and other downstream uses. Once tailings water is safely released, tailings areas can be reclaimed, making this treatment innovation a huge step in solving a major challenge. The federal government is now considering regulations that allow for release of treated water, and Indigenous communities and other regional stakeholders continue to be engaged to learn about the technology and share feedback.

Syncrude contracted The Bouchier Group, a local Indigenous business, to design and construct a full-scale pilot facility to demonstrate the technology, as well as manage the monitoring of treated water.
MANAGING & RECLAIMING TAILINGS

Tailings ponds are critical to Syncrude’s water management system. They allow us to reduce water withdrawals from the Athabasca River. These facilities store tailings, a by-product of the bitumen extraction process; as tailings settle, water is released and then recycled back into plant operations.

Decades of diligence

Building on 40 years of rigorous research, Carla Wytrykush is on a mission to make Base Mine Lake the oil sands’ first pit lake to earn reclamation certification.

Transforming an empty mine pit into a lake is a common and successful practice in the global mining industry. At Syncrude, this involves isolating fine fluid tailings at the bottom, by adding a layer of water on top. Our scientists have studied this process for more than four decades, to develop it into the full-scale demonstration known as Base Mine Lake (BML).

Water quality is on a positive trajectory. Led by Syncrude Ecologist and Senior Research Associate, Carla Wytrykush, a team of top scientists from six Canadian universities measures more than 185 different water quality parameters; almost all of these are already within the long-term guidelines for protection of aquatic life. In fact, the water supports a variety of aquatic life including algae, zooplankton, insects and aquatic plants.

“Ultimately, success for Base Mine Lake is achieving reclamation certification. Our long-term vision and the legacy I want to leave is a lake that looks like any typical lake in the region and can be enjoyed by future generations.”

- Carla Wytrykush
Ecologist

A+ Management System
Monitoring System
Technical Oversight

Safety is Priority #1

Syncrude’s tailings management rates highly against industry standards

Excellence is always the goal—especially for the safe management of tailings structures. Our neighbours count on us to exercise the highest level of care and caution. That’s why we monitor them continually for structural integrity and audit our practices against some of the world’s highest standards.

“Syncrude continues to demonstrate a strong commitment and diligence to tailings management through a formalized management system and ongoing monitoring and improvement.”

- Independent audit report.

One Mission. Three Technologies.

We’ve invested over $3 billion in technologies to reduce and reclaim tailings.

1. Centrifuge Tailings

It’s amazing what happens when you take tailings for a spin. When a mix of fluid fine tailings is placed in a centrifuge and spun at an incredibly high speed, the centrifugal force separates the water from the fine tailings allowing it to be recycled back into plant operations. The remaining clay material is then placed into a former mine pit where it is left to further settle and dry out; it can be capped with soil and revegetated after only one year.

2. Composite Tailings

Filling a pit the size of the East Mine (11.5 sq. km) is a massive undertaking. Enter Composite Tailings. Fluid fine tailings are combined with coagulant and pumped into the pit; the coagulant causes water to quickly separate from the tailings so it can be drained off and recycled back into our operations. The material left behind is capped with sand, soil and peat salvaged from mining operations, and native vegetation is planted. What results are reclaimed landscapes like our Sandhill Fen Research Watershed.

3. Pit Lakes

A common reclamation practice in the global mining industry is to transform empty mine pits into lakes. At Syncrude, we have done this by placing a layer of water over fluid tailings to create Base Mine Lake.

1. Centrifuge tailings technology quickly produces a strong surface that’s ready for reclamation.

2. The Sandhill Fen Research Watershed was created on a foundation of composite tailings.

3. Base Mine Lake sequesters tailings beneath the water. A beautifully reclaimed wetland is adjacent.
Depleted in 1997, the East Mine is on track to be fully reclaimed around 2025.

Large photos L and R: Sandhill Fen Research Watershed.

Reclamation in Action

Satellite photos over 20 years show our progress in reclaiming the former East Mine pit and tailings facility.

1. Mildred Lake site
2. East Mine being filled up
3. West Mine
4. Highway 63 South
5. South Bison Hills
6. Gateway Hill

1. Sandhill Fen watershed
2. Landform construction
3. Highway 63 South
4. Highway 63 North
5. Base Mine Lake
6. Base Mine Lake
Syncrude has been certified six times at the Gold Level of the Progressive Aboriginal Relations program of the Canadian Council for Aboriginal Business. The designation recognizes Syncrude’s creation of opportunities for Indigenous businesses, employment of Indigenous people, and engagement with Indigenous communities.

“Securing that first contract with Syncrude was huge. It gave us the confidence and credentials to approach other companies. It was a stepping stone that helped us grow to where we are today.”
- Chris Wilson
Birch Mountain Enterprises

In 2005, Chris Wilson, a heavy duty mechanic by trade, and a former Syncrude employee, starting his own business was always his true ambition. Thanks to his gut instinct—and the encouragement of his managers at Syncrude—he took the leap into entrepreneurship and hasn’t looked back since.

By year-end 2020, Syncrude had completed more than $4.7 billion in business with local Indigenous suppliers, tracking toward $5 billion in early 2021.

Our Indigenous Workforce
Syncrude strives to ensure our workforce reflects Indigenous representation in the Wood Buffalo region. We currently employ over 480 First Nations, Métis and Inuit people who represent ~10% of our total employee population. In 2019, 7% of our leadership and 8% of all new hires were of self-declared Indigenous descent.

To maintain strong levels of indigenous hiring, our strategies include focused recruitment, our rotational employment program for Fort Chipewyan residents, and our support of national programs through Indspire and Indigenous Works. We also support education and trades training programs that develop the next generation of Indigenous entrants to the workplace.

Investing in Indigenous Businesses
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Fully Engaged
Local Indigenous people are engaged in Syncrude’s environmental stewardship initiatives related to end-land use, air quality and local operations. We strive for openness and transparency through various forums including advisory committees, the Reclamation Engagement Focus Group and the multi-stakeholder Fort McKay Air Quality and Odours Advisory Committee.

Consultation occurs regularly and directly on key projects. We strive for early engagement and have formal agreements with many of our neighbouring communities to mitigate project-specific concerns and provide socio-economic benefits and opportunities.

The Reclamation Engagement Focus Group (seen above touring the South Bison Hills reclamation area) was formed with local communities to incorporate traditional knowledge into our reclamation plans and guide the re-establishment of native tree species, shrubs and traditional medicinal plants of interest.

Kickstarting a dream
Chris Wilson is a heavy duty mechanic by trade, and a former Syncrude employee, starting his own business was always his true ambition. Thanks to his gut instinct—and the encouragement of his managers at Syncrude—he took the leap into entrepreneurship and hasn’t looked back since.

In 2005, Chris incorporated Birch Mountain Enterprises (BME). He started with one truck, two employees and a plan. As a former employee, Chris was well aware of what Syncrude was looking for in a potential contractor. He made safety and reliability his focus. After a long selection process, BME was added to Syncrude’s supplier list—and the rest is history.

Veronica Chartier, Process Operator.
Always on call

Ask Fire Chief Byron Stacey why Syncrude is always ready to spring into action to help in a community emergency and he answers without hesitation.

“It’s always about helping people. We’ve always felt that this is our community.”

As a spring melt and an ice jam collided to cause massive flooding in Fort McMurray in April 2020, a dozen members of Syncrude’s Emergency Response Department, along with a team from our Tailings operations, were deployed to pump out floodwater and rescue stranded community members. Two high-volume submersible fire pumps, each with the capacity to pump 8,000 gallons of water per minute, were put into action pumping water in hopes of protecting homes and businesses. Meanwhile, two water rescue crews ran boats into flooded areas and fetched people and pets from their homes, or wherever they were stranded, and ferried them to dry land.

As the flood relief work continued, the people of Syncrude pitched in and helped however they could, including a crew pumping water out of the Taiga Nova Eco-Industrial park.

Standing Together

As COVID-19’s arrival in Alberta became inevitable, Syncrude took a number of decisive actions to help limit its spread and protect the health and well-being of our employees, their families and our community.

We put dedicated teams in place in the early days of the crisis; they actively managed our plans to keep people and facilities safe and responded daily to the ever-evolving situation. Our on-site workforce was limited to only those essential to maintaining the integrity of our operations—a reduction of well over 50%. The remainder of our employees worked remotely from home.

We followed recommended and mandated government measures such as physical distancing in the workplace and on commuter buses, implemented health screening, and enhanced workplace hygiene and cleaning. We also had extensive measures in place to safely respond to anyone exhibiting symptoms while at work.

COVID-19 changed our world and how we interact. But we couldn’t be prouder of how our employees and community stood together, even from a distance, to meet the challenges of this unprecedented time.

For Syncrude, community relations is about strengthening the places we call home and supporting the people, organizations and initiatives that bring us together and enrich quality of life where we live, work and play.

COMMUNITY RELATIONS

“In 2020, Syncrude’s community investments of $5.5 million supported education, indigenous initiatives, healthcare, education, sports and recreation, arts and culture, and safety, health and environment—with a specific focus on mental health initiatives.

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Neighbours

Helping Neighbours

Syncrude is proud of our employees and retirees who volunteer and make vital contributions to their communities. To celebrate and encourage their efforts, we offer volunteer and busing grants for the organizations they support.

Here are some of the organizations Syncrude proudly supported in 2020:

Environment

- Alberta Conservation Association
- Alberta Emerald Foundation

Indigenous

- Athabasca Tribal Council Festival
- Belcourt Brosseau Endowment and Scholarship Awards
- National Gathering for Indigenous Education

Community

- Fort McMurray Boys and Girls Club
- Keyano College
- Hub Family Resource Centre
- Norfort Gymnastics
- United Way
- Waypoints Emergency Shelter
- Wood Buffalo alo Community Fund
- Wood Buffalo alo Food Bank

Healthcare

- Compassion House Foundation
- Northern Lights Regional Health Foundation
2020 production of 101.6 million barrels of Syncrude Sweet Premium contributed $4.6 billion to the Canadian economy. About $2 billion of this stayed in the Wood Buffalo region via procurement spending, salaries and municipal taxes.
Central to Syncrude’s mission to responsibly develop the oil sands is improving our performance, creating a proud workforce and sharing the opportunities generated by our operations with local communities.

Leaders in Innovation

In 1964, Syncrude began operation with only one department: Research & Development. In the decades since, our R&D innovations have generated $35 billion of value to the company, our region and our country by improving environmental, economic and safety performance.

We’ve also fostered many partnerships that have advanced reclamation science. This includes collaboration with Canada’s Oil Sands Innovation Alliance (COSIA) and the University of Calgary on the NSERC/COSIA Industrial Research Chair in Oil Sands Wetland Reclamation.

Dr. Jan Ciborowski, a long-time Syncrude collaborator who helped create our Sandhill Fen Research Watershed, will head a multi-stakeholder research program to study the long-term sustainability of reclaimed wetlands.

$4.6B to Canadian economy

Despite the pandemic and the drastic collapse in oil prices in 2020, Syncrude contributed $4.6 billion to the Canadian economy through the procurement of goods and services, payment of taxes and royalties, and salaries. At $2.9 billion, procurement comprised the largest portion of our expenditures. This included $672 million with Indigenous businesses — representing 23% of our total annual spend. In total, $1.1 billion was procured locally in Wood Buffalo, representing 44% of our annual purchasing.

$37 million

A Community-minded Workforce

Since 1979, Syncrude has contributed more than $37 million to the United Way. Despite the challenges posed by the pandemic, our 2020 workplace campaign surpassed its target and raised more than $2.1 million. This represented more than half of the $3.5 million generated by the United Way’s local community campaign.

Kevin Reid, an expert in Computational Fluid Dynamics, is a member of the Syncrude R&D team that’s responsible for many scientific and technical innovations that have improved environmental and operating performance.

Syncrude invested $40.2 million on R&D in 2020.

One remarkable milestone leads to another

Craig Keeping and Kerri Cutler work on two separate but interdependent teams that helped achieve big things in 2020.

They may not work directly together, but thanks to teamwork and cross-discipline collaboration both of their teams achieved remarkable milestones in 2020.

As a heavy duty mechanic, Craig and his team achieved an almost unimaginable milestone. Under the care of many, haul truck 100 surpassed 150,000 hours in service—more than doubling its original life expectancy!

This milestone was also a contributor to another outstanding outcome. The Bitumen Production team set not one but two production records in 2020: best week ever (week of December 15) and best month ever (December).

Panel Operator Kerri Cutler remarks that this amazing achievement is the result of cooperation and alignment across the organization.

Kevin Reid, an expert in Computational Fluid Dynamics, is a member of the Syncrude R&D team that’s responsible for many scientific and technical innovations that have improved environmental and operating performance.

Syncrude invested $40.2 million on R&D in 2020.

“Everybody always comes together to figure out the most efficient, most effective way to get things done. This team spirit not only played a big role in achieving the record bitumen production, it also makes Syncrude a great place to work.”

– Kerri Cutler
Froth Treatment Panel Operator
HEALTH & SAFETY

We are committed to achieving a workplace where “Nobody Gets Hurt” and “Everyone Stays Healthy.” That’s why we work together with both employees and contractors to identify, discuss, resolve and share safety and health-related issues across our organization.

“Not having to worry about anyone in Syncrude contracting COVID ever again, that will be a high-five moment for me.”
- Dr. Ahmed Elmezughi
Chief Medical Officer

Our health is in good hands

Proactive thinking and relentless efforts by Syncrude’s Health Services team have been pivotal in keeping our workforce safe and community protected during the pandemic.

For Syncrude’s Chief Medical Officer, Dr. Ahmed Elmezughi, and Health Services Leader, Registered Nurse Gladys Hokanson, ensuring the reliable delivery of health services to everyone in the organization is a full-time responsibility. When COVID-19 happened those responsibilities took a whole new turn.

Protecting Syncrude’s workforce—and the community as a whole—from the virus quickly became their most urgent priority. Ahmed, Gladys and their teams immediately got to work developing a plan, educating people, and outlining procedures to help keep operations running safely.

Although the pair realize the pandemic is not yet over, they are optimistic about our workforce and community remaining committed to protecting one another’s safety until it is. When asked what they’re looking to most once COVID is behind us, there wasn’t a moment of hesitation from Dr. Elmezughi. “Not having to worry about anyone in Syncrude contracting COVID ever again, that will be a high-five moment for me.”

Syncrude maintains a Certificate of Recognition, or COR, issued by Alberta Occupational Health & Safety to employers who have implemented a workplace health and safety management system that meets provincial standards. The COR is based on audits of Syncrude’s performance data.

Contractor Safety Task Force

Syncrude established our Contractor Safety Task Force (CSTF) in early 2020 to further enhance our safety culture and support our goal of Nobody Gets Hurt.

The task force conducted a series of focus groups to ensure the voices of our contractor partners and their workers were heard and valued. After identifying the key factors that contribute to safety incidents, five cross-functional teams were formed to address issues and implement solutions that led to improved contractor safety performance in 2020.

Learning from Loss

Protecting the safety and wellbeing of everyone on our site is a top priority. So it was extremely difficult to lose a member of our extended Syncrude family due to an incident at our Aurora site on January 19th, 2020, involving a contractor company conducting drilling activities.

Internal and external experts conducted a detailed investigation and we took immediate action to prevent a similar tragedy in the future.

Investigation findings were also shared with industry and other companies.

Our health is in good hands

The safety performance of Syncrude employees and contractors leads their energy industry peers and Alberta industry as a whole. Even so, people continue to get hurt, which is not acceptable. That’s why we continue to foster a strong safety culture where every worker is engaged in the awareness, understanding and adoption of safety rules, procedures and standards, and the identification and removal of workplace hazards and risks that could cause injuries.

Alberta Safety Benchmarking (Lost-Time Incident Rate)

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Angela Yarkie, Manager, Hyroprocessing, wears gloves with names of loved ones as a personal reminder to work safe.