Contractor Site Access Orientation Requirement

On July 12 Syncrude transitioned to a new Contractor Site Access Orientation as well as area specific orientation.

Who needs to complete the new orientation?

The Site Access Orientation is required for:

- Any worker new to site that requires an ID badge
- A worker switching to a new company who has not previously completed the new orientation through the Contractor Learning Academy (example: worked for Contractor A until June 2021 then came to site working for Contractor B in August 2021.)
- A worker returning to Syncrude site after being away for less than 18 months who has not previously completed the orientation through the Contractor Learning Academy (example: Worked at Syncrude for Contractor A from April 2021 – June 2021 and returned in April 2022)
- Workers that have been away from site for 18 months or more.

The Site Access Orientation is NOT required to be completed by:

- ID re-activations (e.g. absent from site due to reduced workforce numbers on site as a mitigation for the COVID pandemic).
- Workers employed by companies on the Qualified Carriers list that are escorted at all times while on site
- A worker switching to a new company who has previously completed the new course through the Contractor Learning Academy (example: Worked for Contractor A from August 2021 – December 2021 then returned to site in February 2022 working for Contractor B)
- Existing site contract workers.

Existing workers are encouraged to complete the new Site Access Orientation as a refresher. The course is available on the Contractor Learning Academy which can be accessed by visiting www.Syncrude.ca.

For additional information please review the Contractor Site Access/Area Specific Orientation Webinar on Syncrude Central.

Thank you for your patience during the implementation.

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